

View **Billing History** from the Policy Transaction Screen

On **GAINSCOconnect.com**, click **QUOTE & POLICY CENTER**

Select **Search** from the navigation menu to find the policy and open the Policy Transactions page

Choose **Billing History** to access billing details

JOHN SMITH
TXPA00001234

- Policy Transactions
- Policy Actions
 - View Policy (JOHN SMITH)
 - Notes/Document Upload
 - Billing History**

INSIDER SCOOP

When a policy is bound, the billing schedule is available in the Welcome Letter which can be found in **Notes/Document Upload**

When endorsing a policy, choose Payment Schedule to view billing impact

Account Ledger shows current and upcoming installments, pay off balance, past due amounts, refund disbursements, and more

Payment History provides details of payments received

Related Policies contains policy and term information since inception

Activity Stream lists billing and policy related milestones in reverse chronological order

Billing History

TXPA00001234 Active
Role: Payor

▼ Account Ledger

Current Invoice		Next Invoice	
Invoice Date:	\$33.22	Invoice Date: 10/27/2021	\$33.22
Due Date:	09/27/2021	Due Date: 10/27/2021	
PayOff Balance	\$102.66	Pending Disbursements	\$0.00
Current Amount Due	\$33.22		
Past-Due Amount	\$0.00		

▼ Payment History

Received	Details	Amount	Status
8/26/2021	Credit/Debit Card	\$33.22	Active
7/26/2021	Credit/Debit Card	\$33.22	Active
6/26/2021	Credit/Debit Card	\$33.22	Active

▼ Related Policies

Policy Reference	Policy Term	Policy Status	Current Due	PayOff Balance
TXPA00001234 PA	6/27/2021 - 12/27/2021	Active	\$33.22	\$102.66
TXPA00001234 PA	12/27/2020 - 6/27/2021	Expired	\$0.00	\$0.00

▼ Activity Stream

Date	Type	Description	Performer
8/26/2021 11:09 AM	Payment Identified	Credit/Debit Card payment for \$33.22 received. Receipt date 8/26/2021	Express Admin
7/26/2021 11:09 AM	Payment Identified	Credit/Debit Card payment for \$33.22 received. Receipt date 7/26/2021	Express Admin
6/26/2021 03:28 PM	Policy Transaction	Renewal (Policy TXPA00001234 06/27/2021-12/27/2021)	External Agent User
6/26/2021 03:27 PM	Payment Identified	Credit/Debit Card payment for \$33.22 received. Receipt date 6/26/2021	Express Admin

- ▶ Payment plans offered include paid in full & EFT (which both offer a discount) or bill by mail
- ▶ Acceptable payment methods include cash, check, credit or debit cards
- ▶ Visa, Master Card and Discover are accepted
- ▶ A \$3.25 fee will be applied to each *one-time* payment made with credit card
- ▶ When using a credit card for automated *recurring* payment, a single \$3.25 set up fee will be charged
- ▶ Flexible installment due dates are available for selection prior to binding a policy
- ▶ For help with billing questions, call GAINSCO's bilingual customer service team